

How Norfolk's Neglect Champions Can Help Families to Flourish

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Norfolk Safeguarding
Children Partnership

Welcome!

Please put your camera on.

We want people to participate but please use the 'raise hand' facility to ask questions and contribute when others are talking.

Please be considerate to others - together we want to create a safe, open and reflective space to learn.

You can turn on live captions on by clicking on the 3 dots at the top of your screen if you need this.

The link to the feedback form will be put in the chat. Please do take the time to complete it after the session.

Thank you!



Neglect Strategy

Strategic Objectives: What will the partnership achieve?

Community Engagement

We will engage communities and harness their resources to tackle neglect and build resilience in local areas. Building on the community response to Covid19, our objective is to enable local communities to have open conversations with service providers on their experience and understanding of neglect. We recognise that communities are key to finding solutions to address neglect, building resilience and raising the aspirations of children and young people in their locality

Contributory Factors

We will establish a better understanding of factors which contribute to the risk of neglect so that we can address the needs of parents, children, families and communities. The workforce and communities have a more holistic understanding of contributory factors – including domestic abuse, substance misuse, parental mental health, incarceration, parental experience of Adverse Childhood Experiences (ACEs), intergenerational neglect and impact of poverty – resulting in improved risk assessments and more transparent conversations.

Emotional Impact

Staff and families will have space to reflect on the emotional impact of neglect on themselves and develop resilience, perspective and a shared language to manage that impact. The safeguarding system, workforce and families they are working with are supported to develop a shared understanding of the neurological, psychological, emotional and physiological impact of toxic stress and are solution focused when addressing the complexities of neglect



The Role of the Neglect Champions

- Advise and support other practitioners within their organisation
- Receive and disseminate information regarding neglect to staff
- Attend training and awareness sessions
- Model good practice
- Signpost practitioners to appropriate help
- Attend multi-agency neglect champion forums



Current Position

- 65 Neglect Champions across the multi-agency network
- <https://forms.office.com/r/XmfVFtbSUi>



What support can Champions expect?

- Free attendance on multi-agency neglect course
- Training updates specifically for champions
- Neglect Champions Forums – opportunity to engage with other champions
- Neglect Champions newsletter
- Neglect Champions Teams channel



How can Neglect Champions support families?

- Additional, up to date, knowledge around Neglect
- Support colleagues on how to talk about their concerns with families they are working with
- Sharing the Flourishing Families tool with families to help signpost support opportunities



‘Flourishing Families’

[Flourishing Families](http://justonenorfolk.nhs.uk)
[\(justonenorfolk.nhs.uk\)](http://justonenorfolk.nhs.uk)



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How do Neglect Champions use their role?

Trudy Sargeant – Lionwood Junior School
Tina Chuma – Norfolk and Norwich
University Hospital



Please complete the feedback form

<https://forms.office.com/Pages/ResponsePage.aspx?id=fhcZFOBXD0-v8P1htUnRDnAC4J52HLZPgP82sx53EV5UNEVFT1RMN1ZIS01CUUpXVFIVRFIHQktFWi4u>



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