



Department
for Work &
Pensions



Moving Forward In Life Through work

Partner and community team employment advisers

UC Universal
Credit

Opening up work_

- Benefits of working

- Overcoming barriers to work

- How can we support work?

- Financial assistance

- Case study

- Summary

• Benefits of working:

Keeps us busy, challenges us and gives us the means to develop ourselves

Gives us a sense of pride, identity and personal achievement

Enables us to socialise, build contacts and find support

Provides us with money to support ourselves and explore our interests

Good for our mental and physical health

• Overcoming barriers to work

Skills and training- access to a wide range of provision

Confidence building – 121 support in house and access to various organisations who can offer support with confidence building

Work experience, volunteering and work trials

Complex needs teams offering tailored support

Specific Covid related provision – (job entry targeted support)
JETS and Kickstart

• How can we support work?

Once a claim is up and running and we are confident an individual or family is being paid what they are entitled to, our Work Coaches will build a 'Claimant commitment' with customers who are looking for work. They will build a tailored journey for that individual taking into account the circumstances they are in (health, skills, caring responsibilities). They can assist with looking for work, finding training opportunities, helping to remove barriers and work with support organisations to ensure the best possible chance to move into employment.

Subject matter experts in all Jobcentres

Tailored support to meet the needs of the individual at a pace that suits

Support with Training and Work Experience

Help with a CV

Applying for a job

Support to source childcare

Free internet and wifi access

Help and advice looking for work

In work support

UC *Universal
Credit*

Opening up work_

• Financial assistance

Work allowance – the amount some households are allowed to earn before the amount of UC they receive is affected

Higher amount £503 (no HB)

Lower amount £287 (with HC)

Earnings Taper-the rate at which UC will gradually reduce as earnings increase: 63%

Help with childcare costs:

Up to £646.35 for one child

Up to £1108.04 for two children

Flexible Support Fund:

Interview clothes

Travel to interview

Upfront childcare costs

• Case study

From the age of 16 to when I first met Tracy I was on income support. I never knew a life beyond being on benefits. I was not happy on benefits and I knew I could achieve more. I wanted to work.

I had no confidence with in my self or with in the system. I felt I had been left and for got about.

When I met Tracy my life changed. Tracy helped me with understanding what the working life was all about. Tracy helped me with understanding job application forms. These can be very scary and the words they use made me feel underpowered. Tracy broke the applications down for me and helped me with my CV and interview skills. Tracy did not realise while doing this she was building my confidence and helping me understand my worth. I would never of been able to achieve the outcomes I had without Tracy's support. Tracy would be at the end of the phone through my whole journey. I would call Tracy every time I felt I could not achieve anything or if my nerves were taking over and I felt I would fail. Tracy was always at the end of the phone talking me through the situation and promoting the positives to why I was feeling how I was. This helped me to get through to each step into employment.

I rang Tracy before and after each interview. I was given feedback which I used to work on my skills going forward.

From the support Tracy has given me I am now in full time employment and my life is a lot better. I do not feel alone, I know where to go for support and I feel a purpose to life. I now have a professional network and

• Summary

Tracy – City and South

Email: Tracy.crotch@dwp.gov.uk

Mobile: 07770 5670900

Angela – Broadland, North and East

Email: Angela.Bowles2@dwp.gov.uk

Mobile: 07917 263523

Emma – Breckland and West

Email: Emma.Wingrove@dwp.gov.uk

Mobile: 07966 566222

‘you don’t have to
see the whole
staircase, just take
the first step’